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1	IN THE UNITED STATES DISTRICT COURT		
2	FOR THE DISTRICT OF NEBRASKA		
3	MICHAEL S. ARGENYI,)		
4	Plaintiff,) 8:09CV341		
5	vs.) Omaha, Nebraska		
6) August 30, 2013 CREIGHTON UNIVERSITY,)		
7	Defendant.)		
8			
9			
10	VOLUME VII		
11	TRANSCRIPT OF PROCEEDINGS BEFORE THE HONORABLE LAURIE SMITH CAMP CHIEF UNITED STATES DISTRICT TUDGE AND A TUDY		
12	CHIEF UNITED STATES DISTRICT JUDGE AND A JURY		
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20	COURT REPORTER: Ms. Brenda L. Fauber, RDR, CRR 111 S. 18th Plaza		
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24	Proceedings recorded by mechanical stenography, transcript		
25	produced with computer.		

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(At 9:12 a.m. on August 30, 2013, with counsel for the parties, the plaintiff, and the defendant's representative present, and the jury NOT present, the following proceedings were had:)

THE COURT: Good morning. Ms. Frahm -- Ms. Frahm?

I had asked her to let the jury know it's going to be at least ten minutes before we're ready for them so they can be at ease for that period of time.

For the record, yesterday we had met in chambers for a couple of hours -- at least it seemed that way -- at the end of the afternoon. I had provided the lawyers with a draft of jury instructions and a draft of a verdict form that we had prepared after reviewing the proposed jury instructions and verdict forms submitted by both sides, as well as the objections submitted by both sides.

And after a pretty thorough discussion in chambers, a number of changes were made to the Court's draft of the jury instructions and of the verdict form. And then a new copy of each was provided to both lawyers this morning shortly after eight o'clock. So you've had about an hour to review the most recent draft by the Court of the jury instructions and the verdict form.

And at this time, we will go on the record with the objections of counsel to the jury instructions and verdict form. And I will start with counsel for the plaintiff,

Ms. Vargas.

MS. VARGAS: Thank you, your Honor.

I would ask the Court's direction on the appropriate moment to address plaintiff's motion for directed verdict.

THE COURT: And thank you for reminding me on that.

I think it would be appropriate to do it right now actually before I take the objections to the instructions and the verdict form. So you may proceed with your motion.

MS. VARGAS: Thank you, your Honor.

The plaintiff moves for a motion for a directed verdict at the rest of the defendant's case.

Plaintiff is required to establish it's more likely true than not that Creighton University failed to provide the auxiliary aids and services that were necessary to ensure effective communication.

And Creighton has utterly failed to offer any evidence to respond to what amounts to a mountain of evidence from plaintiff that he did, in fact, need auxiliary aids and services in his medical education and the services he needed were exactly the ones he requested.

Specifically with reference to the M1 year, the first year of medical school, Creighton's own witnesses conceded that the FM system was not effective. The only other auxiliary aids and services, if you can call it that, that was offered was access to podcasts, which were audio only with no

captioning. So obviously Mr. Argenyi was unable to understand those.

And of course, he was offered to access classes through another student. So another student would get to attend classes and take notes and he would get access to their notes but not to the actual medical education.

And so while we move for a directed verdict with respect to the entire range of the plaintiff's claims, we in particular draw the Court's attention to that M1 year where there really is no dispute that there was not effective communication in the medical education that Mr. Argenyi was entitled to receive.

Also with respect to the second year, we believe we're entitled to a directed verdict for many of the same reasons. The offer of an oral sign-supported interpreter only in large lectures and limited number of didactic labs was a very deliberate effort to provide exactly what Creighton knew Mr. Argenyi didn't need and exactly what wouldn't be effective for him. And no decision could be more deliberate than the decision to not — to deny him interpreters in the clinic even if he paid for those interpreters himself.

And so the defendant has certainly not met its burden with respect to undue burden. And the plaintiff has, I think, repeatedly objected to the fact that the defendant has been allowed to assert the defense of undue burden after it had

stated unequivocally in an admission of a party-opponent signed by counsel for Creighton University that it was not asserting entitlement to undue burden with respect to the provision of interpreter services without qualification.

And so we believe that's not hearsay, it falls within the exception to the hearsay rules. We believe it's an admission of a party-opponent.

And based on that, not only has undue burden not been proved, but it shouldn't even have been asserted with respect to the claims in the first place.

And so on that basis, we ask for a directed verdict at this time.

THE COURT: And your motion obviously is preserved for the record. I won't request response from defense counsel. I think that there are sufficient issues to have the matter go to the jury in this case. And so it will proceed to go to the jury.

And the motion is denied.

We'll now turn to the jury instructions. And I will hear the plaintiff's objections to the jury instructions.

MS. VARGAS: Would your Honor like to proceed going instruction by instruction or only those broad issues where we have objection?

THE COURT: Only those instructions to which you have an objection.

MS. VARGAS: Thank you, your Honor.

And really, they are relatively small. They fall into two categories only, one of which is incredibly important -- really both of which are important.

One, again is the issue I just referenced a moment ago with respect to undue burden, that we don't believe that defendant should be entitled to assert that defense without limitation when it's failed to supplement its discovery responses which are viewed as judicial admissions that no evidence can be offered to contradict.

In addition, the specific instruction on undue burden does not include the language -- it includes only part of the language of the regulation. It doesn't include the language contained in 28 CFR 36.303(g) where it says not only must defendant prove entitlement to assert undue burden --

THE COURT: I suspect someone may be wearing a hearing aid and -- very good. We got it.

Thank you.

MS. VARGAS: I'm sorry, your Honor.

I was discussing undue burden and the fact that the undue burden instruction -- I believe that's found on page 16, yes -- that in addition to the fact that, as I've stated multiple times, we don't believe it is properly asserted in this case. As currently written, it excludes the critical language in the regulation that even if the defendant were to

be correct that providing the auxiliary aids and services requested would amount to an undue burden, it still has an obligation to provide auxiliary aids and services that are necessary to ensure effective communication pursuant to the ADA to the extent -- to the maximum extent possible without incurring an undue burden. And that is the exact language of the ADA regulation.

Of course, this case is also filed pursuant to 504. 504 regulation, Rehabilitation Act regulations, don't contain any undue burden language at all. And so certainly with respect to the Section 504 claim, we would object that this instruction includes a claim that's not included in the regulations at all.

THE COURT: All right. And specifically, the objection is to instruction number 13; is that correct?

MS. VARGAS: Yes, your Honor.

THE COURT: All right. And just to recap some of the discussion that we had on this issue yesterday, part of which was at sidebar, there was evidence adduced that Creighton had waived its defense of undue burden with respect to providing interpreters.

And I had noted that that evidence is before the jury and plaintiff's counsel can certainly argue that in the closing argument. But I did not find that Creighton had completely waived its defense of undue burden.

So the objection to instruction 13 is denied.

MS. VARGAS: Your Honor, the only other issue is more of a global concern, and I can point out each place where it appears.

But, this case is filed pursuant to two federal laws.

It's filed pursuant to the ADA, of course, and also the Rehabilitation Act. These two laws have different language of what the standard is that defendant is obligated to provide to students with disabilities.

And with respect to Section 504 of the Rehabilitation

Act, that standard is meaningful access, which is included in these instructions. However, what's not included in these instructions is the ADA language, which is important.

And that language provides Mr. Argenyi with an opportunity for full and equal enjoyment. And so the plaintiff would specifically object in instruction 7, instruction 9, instruction 10 and instruction 11 where the ADA standard of full and equal enjoyment is not mentioned at all in the instructions.

THE COURT: And that issue was discussed at length yesterday in chambers and was given careful consideration by the Court.

I had concluded that to use the specific language -- and
I want to quote it exactly -- but referring to enjoyment, full
enjoyment, could be misleading in the context of a medical

school education. I think that the term full enjoyment is more applicable to situations involving entertainment. I think it's more applicable to going to the theater, going to a restaurant, going to a swimming pool where a member of the public is seeking enjoyment.

I think in a medical school context, what Mr. Argenyi was seeking was equal access to an education, to the benefit of the education that Creighton was offering. And so that's why I chose that language in these instructions, referring to the benefit of the educational opportunity. That's what he was seeking. He wasn't going there for fun.

And I think the term enjoyment, in the context of this case, would be misleading. So I just want to assure you I gave your proposal careful consideration and deliberation. I recognize that it is the language that exists in that statute. But I found it to be misleading in the context of the facts of this case. And that's why I selected the specific language I selected.

MS. VARGAS: Your Honor, I recognize the Court's careful consideration of this issue. And I would suggest, as an alternative, to track and respect the language of the law that's at issue in this case, as an alternative to use full and equal access.

THE COURT: And let me mark down exactly which instructions you're referring to so that it's clear for the

1 record which instructions are affected by your specific 2 objection. 3 MS. VARGAS: Your Honor, I believe it's instruction 7. 5 THE COURT: All right. And I'll just note in instruction 7, I really thought I was going with the language 6 7 that the plaintiff requested there because the defendants wanted to include "reasonable accommodation" in that 8 instruction, and the plaintiff's focus in the discussion in chambers was to keep instruction 7 limited to necessary 10 auxiliary aids and services. 11 And so I specifically focused in instruction number 7 on 12 13 the defendant's proposed language on necessary auxiliary aids 14 and services which you said was all that the plaintiff needed 15 to prove at that particular juncture. And I took out the 16 language that the defendants so adamantly wanted, and I'm sure we'll hear about that in a moment, about reasonable 17 accommodations. 18 MS. VARGAS: Your Honor, you're correct, I misspoke. 19 20 THE COURT: Okay. MS. VARGAS: I withdraw my objection to number 7, the 21 language isn't in there. I do see it on page 12, which is 22 23 instruction number 9, where it says, "individuals with disabilities to provide such individuals with meaningful 24

access to the educational benefits offered by Creighton."

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1 the plaintiff would ask that it read instead, individuals with 2 disabilities to provide such individuals with meaningful 3 access or -- meaningful and full and equal access to the educational benefits offered by Creighton University. 5 THE COURT: Okay. MS. VARGAS: And then again in instruction 10 and 11. 6 7 THE COURT: Your objection is noted and it is denied. I will stay with the language indicating that Creighton had an 8 obligation to provide the plaintiff with meaningful access to the educational benefits offered by Creighton. 10 And I believe that there is other language in there also 11 describing what "meaningful access" means. Yes. 12 13 instruction 10, it describes what meaningful access means, 14 that Creighton was required to give the plaintiff an equal 15 opportunity to gain the same benefit. 16 So while we can always debate and disagree about how many more adjectives should be added, as I discussed in chambers, 17 18 my objective is to keep the instructions clear, concise, and readable for the jury. And I think that this does that. And 19 20 therefore, your objection is denied. MS. VARGAS: Thank you, your Honor. 21 We have no further objections to the jury instructions as 22 23 drafted by the Court. THE COURT: Any objection to the verdict form? 24 25 MS. VARGAS: No, your Honor.

THE COURT: Very good. Thank you.

And we will hear now from defense counsel with the defendant's objections to the instructions and the verdict form.

MS. BALUS: Thank you, your Honor.

Starting with instruction number 7, as you surmised, we would like the language in there on the third element to say -- where it starts with provide, to say "provide reasonable and necessary accommodation and/or auxiliary aids and services".

Number one, I think it's clear and it has been clear from the evidence in this case that what Mr. Argenyi was asking for was a reasonable accommodation. In Plaintiff's Exhibit No. 1, which started this whole process, he asked for an accommodation from the medical school's technical standards in receiving these auxiliary aids and services. So he checked a box that said, "Yes, I do require accommodation."

Number two, I believe the Court's opening instructions referred to accommodations. I think that word has been used throughout this case. And I think it could be confusing to the jury now to not have those referenced anywhere in the closing instruction.

And number three and most importantly, I think that language is consistent with the Eighth Circuit's opinion in this case. The court said in directing this case to be

remanded, and what it found to be the issue, it said, "We conclude that the evidence produced in this case created a genuine issue of material fact as to whether Creighton denied Argenyi an equal opportunity to gain the same benefit from medical school as his nondisabled peers by refusing to provide his requested accommodations." That was the conclusion to their opinion.

THE COURT: And I'll just note at this juncture, you can make whatever objections you want to make for the order, I'm not going to stop you. But I did hear all of the arguments in chambers.

And you're going to be making your arguments to the jury here pretty soon. Right now we're just really preserving your objections for the record. So you don't need to try to persuade me again of your positions because I heard the argument, I absorbed the arguments, I considered your arguments. And you lost on these points.

So right now, you're just really preserving them for the record. But if you feel the need to say more, that's fine.

Go ahead.

MS. BALUS: I appreciate it, your Honor. Just to give you a little bit of background, I've been involved in a case before where -- and thankfully it was the other side was found by the Eighth Circuit to not have preserved their argument because they didn't make their argument with

1 specificity. 2 THE COURT: Okay. 3 MS. BALUS: So if the Court would indulge me a little bit, I want to make sure I preserve my record. 4 5 THE COURT: I will. MS. BALUS: Okay. In addition, the Eighth Circuit 6 7 also referred to "reasonable auxiliary aids and services" twice in their opinion at least, once at page 449 and once at 8 page 450. So we think adding both "accommodation" and "reasonable" to that instruction is appropriate. 10 THE COURT: And I'll just note because I want you to 11 understand part of the process I went through in concluding 12 13 that I was not going to add that language in this particular 14 instruction, I did find the plaintiff's argument persuasive 15 that including the term "reasonable" in instruction number 7 16 would tend to blur the burdens of proof; and that the reasonableness of the accommodations requested by Mr. Argenyi 17 went more to the issue of undue burden; and that in 18 instruction number 7, we should focus on whether or not 19 20 Mr. Argenyi proved that the auxiliary aids and services provided by Creighton did not provide him with access to the 21 information. So that's why the term "reasonable" was taken 22 23 out of this particular instruction.

argument that the plaintiff in his complaint was seeking

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Regarding "accommodations", I accepted the plaintiff's

1 auxiliary aids and services, and he was focused on that 2 narrower issue, not focused on broader accommodations. 3 that's why I did what I did on 7. Go ahead. 5 MS. BALUS: We have the same issues with the second to the last sentence on page 9 of instruction 7 where it 6 7 starts, "Therefore," it had "necessary auxiliary aids and services," we'd ask that the same phrase, "reasonable and 8 necessary accommodation and/or service -- auxiliary aids and services" be inserted for the same reasons. 10 On instruction 8, same issue with the first sentence 11 where it says "necessary auxiliary aids and services" for the 12 13 same reasons. 14 On instruction 9, at the very last sentence on page 11, 15 again it says "provide necessary auxiliary aids and services," 16 we'd want the same language added for the same reasons. On instruction 10, in the first sentence, same language 17 18 for the same reasons. On the second sentence, same language for the same 19 20 reasons. At the beginning of the third paragraph, same language 21 22 for the same reasons. 23 And then we would like to add from defendant's proposed instruction 18, which is page 25 of filing number 324, the 24

language that said, unlike Title II of the ADA that applies to

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state and local governments, Title III of the ADA which applies to public accommodations like Creighton University does not require defendant to give "primary consideration" to the specific request of the person with a hearing impairment.

I assume you want me to continue or did you want to --

THE COURT: You can keep going.

MS. BALUS: Okay.

On instruction number 13, which is on page 16, we have the same objection to the first sentence where it says "provide necessary auxiliary aids and services". We would like to add the same language for the same reasons.

And then we would also like to add the language from -this was our proposed instruction on undue burden -- to say
one way defendant can prove an undue burden is if the
accommodations and auxiliary aids and services requested by
plaintiff are excessive in relation either to the benefits of
the accommodation or to defendant's financial survival or
health. This language is taken from the Vande Zande vs.
Wisconsin Department Administration, 44 F.3d 538, Seventh
Circuit 1995.

I recognize that this is an employment case, but Title I and Title III regulations use the exact same factors in determining whether there was an undue burden, so we think that's appropriate to Title III cases as well.

And then one of the things I noted that changed from the

Court's previous instruction -- and I know plaintiffs had a problem with, in two different places in the instructions, it saying you must find for Creighton University. And I understand why they wanted to take that language out.

So now the instruction doesn't tell the jury what they should do if they find Creighton meets its burden. So I would prefer either that language be put back in, or as an alternative, somewhere in here it says: If Mr. Argenyi has met his burden of proving what it says in the first sentence, and Creighton has met -- has not met its burden in proving undue burden, then you must find for Mr. Argenyi.

Instruction number 14, we would ask that the word "reasonable" be added back in, in addition to the word "necessary" for the same reasons I've already mentioned with respect to the Eighth Circuit's opinion.

Number 15, we would ask that the definition of deliberate indifference from defendant's proposed instruction number 23 which was page 31 of filing 324 that included the plainly obvious language from AP versus Anoka-Hennepin Independent School District No. 11, 538 F.Supp.2d 1125 District of Minnesota 2008.

We'd also like to add back in the language that was in the Court's original proposed instruction that talked about negligence or inadvertence not constituting deliberate indifference from model civil jury instruction from the Eighth

Circuit 4.23, or some language from defendant's proposed instructions that talks about intermediate level of culpability, which comes from the *Folkerts vs. City of Waverly* case, 707 F.3d 975, which is an Eighth Circuit 2013 case; or, deliberate indifference is akin to criminal recklessness or requires something more than mere negligent conduct, which is from *Drake v. Koss*, 445 F.3d 1038, Eighth Circuit 2006.

On instruction 16, we would ask that the word "accommodations" be added where it says "as a direct result of Creighton's failure to grant," so it would be "grant the accommodations and/or auxiliary aids and services he requested" for the same reasons I've already explained.

And then finally, we would ask -- there were some of defendant's proposed instructions that weren't included, so we'd like to preserve our record on those as well.

We would ask that our proposed instruction number 19 on reasonable — the definition of reasonable be added which was page 26 of filing 324. We'd ask that proposed instruction number 22 on academic deference be added, which was page 30 of filing 324. We'd ask that defendant 's proposed instruction number 25 on the treatment of students with disabilities, page 33 of filing 324; and defendant's proposed instruction number 26 on educational institutions/nonprofit corporate party, page 34 of filing 324, those all be added.

THE COURT: All right.

1 MS. BALUS: Thank you, your Honor. 2 THE COURT: Your objections are preserved for the 3 record. They are denied. And I believe that some of the concerns raised are 5 adequately handled by the verdict form. Do you have any objection to the verdict form? 6 7 MS. BALUS: No objection to the verdict form. THE COURT: All right. And also just for the record, 8 the parties' objections to each others' proposed jury instructions and proposed verdict forms are denied as moot. 10 Now, is there anything else we need to talk about before 11 the jury comes in to hear closing arguments? 12 13 One thing I will ask if plaintiff's counsel is aware of 14 our local rule regarding the fact that counsel can't use more 15 than one half the time that was used in the initial closing 16 argument for rebuttal. In other words, if you have an hour, you can devote 40 minutes to the initial part of your argument 17 and then save 20 for rebuttal. But if you only use 10 minutes 18 for your initial part of the argument, you're only going to 19 20 have three and a third minutes for your rebuttal. Does that 21 make sense? 22 MS. VARGAS: There was some discussion of this, your 23 Honor. Thank you for bringing it to my attention, I 24 appreciate that.

There was some discussion of this before we went on the

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record with some of the court staff. And I just want to clarify, Mr. Moore had requested that the parties have an hour for closing. And I understood something different from the court staff with respect to time, and perhaps if I didn't use all 40 minutes in closing, that I wouldn't be entitled to any. THE COURT: No, not at all. MS. VARGAS: So I wanted to clarify that it is as you just explained, and that I would have one-third; is that correct, of whatever time used for rebuttal? THE COURT: Right. You don't waive your rebuttal. The local rule is set up just so that most of what you have to say comes in at the beginning so that defense counsel has an opportunity to address that, rather than saving most of your time for the rebuttal. So, generally what a lawyer would do in your circumstances, given an hour, is you might reserve 20 minutes for your rebuttal. You don't have to, you could use your full hour at the beginning if you wanted to. But you can't reserve more than 20 minutes for your rebuttal. MS. VARGAS: Thank you, your Honor. I appreciate the Court's attention to this matter. And at this time, we would like to plan for 40 minutes for closing and 20 minutes for rebuttal time. THE COURT: Very good. MS. VARGAS: Thank you.

1 THE COURT: And if you wanted to let Ms. Frahm know 2 when you want your yellow light to go on, how much of a 3 warning you want, that's also something you can communicate to her. 5 Okay. You're probably way ahead of me on that. MR. MOORE: I'm just going to use a timer up there. 6 7 I won't be able to see back there. THE COURT: Very good. Anything else before we bring 8 in the jury? 10 MS. VARGAS: No, your Honor. MR. MOORE: A couple things from the defendant, your 11 12 Honor. 13 First of all, because this came up again with the 14 objection to the requests for production, the documents and 15 the admission, the allegation of waiver and that request for 16 production did not come in, obviously Dr. Kavan testified with regard to what the undue burden was for interpreters and what 17 18 Creighton was and was not claiming. We just want to make sure that discovery disputes and 19 20 those discovery issues may not be raised in closing arguments. That's the first issue. 21 22 And then the second issue is very quickly, we just want 23 to know do you call us back before the jury reads its verdict? THE COURT: And those are all good questions. 24

Regarding closing argument, I would expect the lawyers to

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base their closing argument on the law as is set out in the jury instructions and on the evidence that came in during the trial.

So it's true that reference to pretrial matters, whether it's pretrial motions or discovery or other things that didn't come in during the presentation of the evidence, would be inappropriate to bring up at the time of the closing arguments.

In civil cases, the lawyers aren't required to be here.

The parties aren't required to be here when the jury brings in its verdict. But if you wish to be here, you're very welcome to be. And we will be happy to notify you.

One thing we do require though is if you want to be here when the jury brings in its verdict, we need you to stay within a 15-minute radius of the courthouse because I just don't want to keep the jury waiting when somebody has gone off to, you know, west Omaha.

MR. MOORE: That's still ten minutes away.

MS. VARGAS: I obviously don't want to speak for the defendant, as for the plaintiff we most certainly want to be present when the verdict is read. And we will stay within that radius.

MR. MOORE: Same for the defendant.

THE COURT: Very good. Then you'll just want to make sure you leave Ms. Frahm with a telephone number where you can

be reached.

MR. MOORE: Very good.

THE COURT: I will also, of course, let you know if we have any jury questions, which is often the case. And then we'll get you on the line to talk about the proposed response to the jury questions.

One other matter I'll bring up is obviously we'll be having a mid-morning break at some point in time. And the logical time would appear to be after the plaintiff's closing argument.

MS. VARGAS: Your Honor, I would request that -- the jury has been cooling its heels for some time. And in order for things to proceed expeditiously and also in fairness to both parties, that both closing arguments proceed uninterrupted without any break.

THE COURT: If that's your request, I'll honor that request. But then what I'm going to do is -- the jury has been sitting in there waiting for us. And as a courtesy to them, I'm going to let them know that they will be listening to two hours of argument and they need to be prepared to sit here for two hours.

And so we're going to start at ten o'clock with the closing arguments, and we're going to keep running until noon.

And that way they'll have an opportunity to take a bathroom break before they come in here. Otherwise, somebody is going

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       to have an issue.
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            Okay. We'll start at 10. Thank you.
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            (Recess taken at 9:50 a.m.)
            (At 10:10 a.m. on August 30, 2013, with counsel for the
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 5
       parties, the plaintiff, and the defendant's representative
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       present, and the jury NOT present, the following proceedings
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       were had:)
                THE COURT: Ms. Frahm, please bring in the jury.
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            (Jury in at 10:11 a.m.)
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                THE COURT: Please be seated. Good morning.
            Once again thank you very much for your patience. We
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       have been in here working on the jury instructions, and they
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       are now in final form.
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            You will have copies of these -- in fact, let's just go
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       ahead and hand them out at this point in time and that way you
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       can read along with me silently on your part as I go through
       these instructions. And then we'll be hearing the closing
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       arguments of counsel.
            (Instructions 1 through 17 read.)
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                THE COURT: Now, I'm going to wait to read
       instruction number 18 until after the closing arguments
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       because it gives you more specific information about what
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       you're supposed to do when you actually go into the jury room
       to begin your deliberations.
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            But if you'll take a moment and turn back to instruction
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number 5, that's where I was missing the section number. And does everyone there have a pencil or close access to a pencil? Looks like you do. Where it starts with paragraph number 1 that says "Creighton is a place of public accommodation for purposes of Title III of the Americans with Disabilities Act, 42 USC -please insert section mark 12181 through -- and then you can put a dash -- 12189. And that's simply a reference to the So it should be included there for that purpose, not that we expect you to look up the law; in fact, we don't. Now, at this point in time, we are going to hear closing argument, beginning with counsel for the plaintiff. And Ms. Vargas, will you be presenting the closing? MS. VARGAS: Yes, your Honor, I will. THE COURT: Very good. You may proceed?

MS. VARGAS: Thank you, your Honor.

Good morning.

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So the white coat ceremony marks the beginning of medical education in almost every medical school in the United States. It's a symbolic beginning of medical education. It represents the student having worked really hard and achieved the opportunity to be admitted to medical school.

It's also, more importantly, the first time when a student steps up on the stage and puts on their white coat, and they do that in front of their family and their friends. And it's a really big deal.

This is how it began for Michael Argenyi at Creighton
University. And if I may --

MR. MOORE: This is not in evidence, your Honor.

THE COURT: I understand it's not in evidence. I expect it's a picture of Michael; is that correct? I will not require you to take it down. If you want it up there, I'll let you leave it up there.

MS. VARGAS: Thank you, your Honor.

And so, in August of 2009, Michael put on the white coat in front of his family and his friends. And he stood with his classmates, eager to learn and ready to work hard and prove himself worthy.

That day when Michael first put on his white coat was a day of hope for him. He was proud to be accepted at Creighton University. He believed that he was entering a university where every person would be treated with dignity; where every person would be valued.

But even that first day, there were signs; signs that Creighton might not be what it promised.

Five months before that day when Michael put on his white coat for the first time, he did what he'd done at every other community college and university he had ever attended. He requested the auxiliary aids and services that he needed to access his education. He requested captioning, which is

sometimes called CART; and he requested oral sign support interpreters.

He provided an audiogram, a document that he was really deaf, the nature of his disability. And when Creighton asked for more documentation, he complied. He complied willingly. He provided letter after letter after letter from his treating specialist, Dr. Backous, and from his treating audiologist of many years, Stacey Watson.

He provided a reference from his former supervisor. And when Creighton denied his request for the captioning and the interpreters, and instead offered an FM system, Michael agreed to give it a wholehearted try, and he did.

Was he worried? You bet he was. Because when he first asked for auxiliary aids and services, Dr. Kavan told him that his admission to Creighton University School of Medicine was now conditional. That was the exact word, "conditional".

He was afraid he was about to be kicked out of medical school at any moment. And perhaps, looking back now, that would have been the kinder course of action for Creighton University to take. Instead, Creighton took his tuition and advised him to think carefully whether he was qualified to be a medical student.

He was worried because he and his treating specialists, Dr. Backous and Stacey Watson, had told Creighton that he'd never used an FM system before to understand speech. He had

only tried the FM system to locate sound, where sound was coming from.

And while he hoped that an FM system could -- and that word is important -- could be helpful in knowing where sound was coming from in a small group, if it was maybe less than eight people, in a quiet place, and people weren't moving around, he was concerned -- rightfully so -- that he wouldn't be able to understand the words. And isn't education all about the words?

Nevertheless, he met with his audiologist. He found out what FM system could plug into the cochlear implant that he had had surgically implanted in his head. He provided that information to Creighton respectfully, professionally. He was in contact with Mr. Chuck Lenosky, who you heard from yesterday, making sure that he had the information that was necessary for the FM system to have its best chance of working.

In other words, he did everything that was asked of him willingly. But that day when he arrived for his white coat ceremony, you heard yesterday from Mr. Lenosky that the FM system wasn't even installed yet; no captioning, no interpreters, no FM system; just Michael.

Having paid nearly \$50,000 in tuition for his first year of medical school alone, knowing that in medical school there are no do-overs, you can't take the class over again, Michael

asked to meet with the folks at Creighton. They brought their general counsel, Amy Bones, who has not testified in this matter.

And you heard testimony that she, the lawyer for Creighton University at the time, told Michael -- and Dianne DeLair -- that Michael might not be qualified to be a medical student at Creighton University, at this moment, when he had picked up his entire life and moved to Omaha to start medical school.

You've heard testimony that his advocate said Michael wanted Creighton University to provide the auxiliary aids and services he'd requested. And you know what? That's the truth. He did want them to provide the auxiliary aids and services he had requested; not because it was some extra benefit, not because he was trying to gain some competitive advantage over anybody else; but because he knew that he needed them to understand the education that is the service Creighton University offers to its students, the service for which he paid dearly.

That meeting didn't go well. I think the parties can agree on that.

Nevertheless, Mr. Argenyi went with professionalism, with willingness, to school. He didn't complain. You didn't hear any testimony that he complained, that he went to his professors and complained about what had happened and what was

going on.

What you heard was he went to class and he tried to hear, every day for almost three weeks. He went to class and he tried to hear for hours a day, for days a week, for almost three weeks.

And I ask you, how long does it take you to know when you can't hear something? Does it take three weeks? Does it take even five minutes? Or do you really know that you can't hear something when you can't hear it? And how do you really explain that to somebody else?

I think a good example of a tiny little bit of what Mr. Argenyi was experiencing was actually the OSCE videos, the selected ones that weren't accidentally destroyed that you got to see. Remember how they were loud and you could hear the words, but it was really hard to understand them. It was really hard to listen and know what all those words were. There was distortion. It wasn't a simple thing. You had to concentrate.

That's a little bit, just a little taste of what it was like for him every day, all day long, in the most complex of settings, medical school terminology.

So, he tried to do the impossible, right? He tried to hear. He tried to understand. He tried to lip-read; lip-read words like gangliosidosis hexosaminidase, lipofuscinosis, metachromatic leukodystrophy. Not one at a time, but in a

blur, all together, in a two-story lecture hall with 126 people typing on their computers and taking notes. And he couldn't hear. He couldn't hear.

Creighton doesn't want to talk about what happened next.

On September 1st, Michael Argenyi, as you know, sent an e-mail describing the fact that he was missing decent chunks of lectures that he couldn't hear, that he was unable to concentrate for so long to try and find the words that were hidden in all that static.

And Creighton offered the testimony of its own employees; nobody else, its own employees; who said, well, there's this one word or this one phrase in this letter that was sent a few months ago. And if we only just put that little word on the screen and we black out everything else and take it out of context, then maybe we don't have to actually comply with the law; maybe we don't actually have to admit that Michael was right all along, that he couldn't understand.

And what we ask you to do is to look at all the evidence and to find the truth that is there. Look at all of the letters, the ones beginning from his very first request in March when he was asking for the obvious. He didn't know it would be complicated because he's deaf; because it's obvious that he can't hear. And so that's what he asked for.

He asked what he'd used at every other school that he attended. He didn't know that their lawyers were going to be

looking for a word here and a word there to try and catch him to try and prove that somehow he wasn't deaf enough.

Look at all the evidence from his first request, right through the spring of 2009, through his wholehearted try. But don't stop there, where Creighton draws a line and tries to put its head in the sand and hope that you won't pay attention to what is obvious to you, to them, and to everyone in this courtroom, that he couldn't understand. And he didn't tell them once or twice; he didn't just say it out of court to somebody. He told them every way he could over and over and over again, in e-mail after e-mail after e-mail. You sat for two weeks looking at these e-mails and letters.

How often do doctors write even one letter for a patient?

And yet this young man's doctors wrote not once or twice or three times, they wrote four times. And they said, "Michael remains to be deaf regardless whether he is or is not using his cochlear implants." Michael's need for captioning and interpreters in the appropriate settings that were described over and over and over again, in lectures, small groups, clinics, they said the need was imperative.

And I only know that one word, it only has one meaning; imperative means he needed it a lot. There's no other meaning for that one word.

But don't even look at just that one word; look at everything. Look what happened after he set foot on campus

after he told them again and again and again, please, I can't understand, I'm missing lectures, I'm missing labs. I can't understand.

I'd like to show you -- or perhaps you can just pull out

your verdict form that Judge Smith Camp has given to you because it's really important that you follow through the instructions that the Court has laid out exactly as they're written.

THE COURT: Ms. Vargas, I don't think I've provided the verdict form as yet because we only send one verdict form back with the jury at the time they go in for their deliberations. They don't have that in front of them. But there is no problem with you showing that to them. If you wish to put it on the overhead, that would be fine.

MS. VARGAS: May I?

THE COURT: Go ahead.

MS. VARGAS: Thank you.

So, if you look at question one, that's where you start. And this form is essentially your roadmap to work through all of the instructions. The first question is whether Michael proved it was more likely than not that Creighton University violated the ADA and Section 504.

And if you look at the instructions that the Court has given you, what you're being asked to decide is whether Creighton University failed to provide auxiliary aids and

services that were necessary to ensure effective communication.

And I hope -- boy, we haven't done our job over the past two weeks if that's not an easy question for you.

In the first year of medical school, Creighton offered an FM system. Creighton offered that Michael could not have direct access to the lectures, but could have the notes of another student, a hearing student who had the opportunity to go into the classroom and get the information firsthand.

And Michael tried the FM system, he tried it for a long time. He tried it until he was certain that he couldn't do it anymore.

And Creighton, despite all of his e-mails explaining, begging, asking for access to the education that Creighton had promised to provide him, Creighton responded by assigning Dr. Knoop to follow him. To follow him. That's not something they do for any other student. That doesn't help him. That doesn't allow him to hear what happens in class.

They assigned Dr. Knoop to follow him every single day, to every single lecture. And you can look at those records which have been admitted into evidence and see that Creighton knew exactly where Michael was, exactly what he needed to communicate. And they did nothing.

And for the rest of that year, they say, oh, we had no idea, he didn't provide enough documentation.

But you heard testimony from Dr. Thedinger.

Dr. Thedinger, whose first job was working at Creighton
University; Dr. Thedinger here in Omaha, who defense counsel,
along with other folks from Creighton University, went to; not
at the end of the first year of medical school, but in
February, a little more than halfway through the year. And
they told him, "There's this student at Creighton with
cochlear implants and he's having trouble, he's struggling, he
can't understand in the classroom."

There was only one student with cochlear implants at Creighton University School of Medicine who was struggling in the classroom. And Dr. Thedinger, remember what he said. He said, "There's testing you can do. Is he deaf? You can test his hearing, you can test the FM system."

And what's interesting is that Creighton and its lawyers, they never went back to Dr. Thedinger. It was Michael who had already paid to access health care with his own doctors, who didn't need to go get another opinion, who didn't need to pay for another appointment, he already knew he was deaf. It was Michael who went to Dr. Thedinger and said, "Please, test my hearing."

And he did. And you know what he proved? Dr. Thedinger, who had no interest in supporting one side or the other, who was just looking for the truth, he's an expert. I think he testified that he was listed as one of the best doctors in

America. He testified that he wrote a letter which you've seen; and that when he tested that FM system that Michael said wasn't working, when he tested it, that that FM system, it actually made his hearing worse.

Imagine that. He could understand 38 percent of basic speech in a sound booth with the FM system. No wonder he couldn't understand the medical school lectures. And Creighton admitted it. You heard Dr. Kavan on the stand admit that that was not effective communication.

They knew Michael couldn't hear. They knew he couldn't understand. They knew day to day to day that he was fulfilling the promise that they made to the federal government when they chose to accept our tax dollars, federal funds. Michael was paying for his own auxiliary aids and services. And they knew it, and they sat back and watched.

When you look at the evidence with respect to this first question of whether Creighton failed to provide auxiliary aids and services that were necessary for Michael to access a medical education, consider who testified.

Michael offered all of the letters he ever sent Creighton
University. He testified himself. He offered full and
complete access to his doctor, to his audiologist. He
provided the information for other deaf doctors, for other
medical schools that educated deaf medical students. He
wasn't in this to be a pioneer. He wanted to be a doctor.

And there are lots of other deaf doctors. You met one of them.

Look at Michael's past use of auxiliary aids and services at other universities. Look at his actual experience once he got to Creighton, once he tried the FM system. Has defendant offered any evidence at all that he could hear and understand these lectures, its labs, its clinics? Did you hear any evidence? Did they have an expert?

It's a school full of doctors. It's a school that has accepted federal funding to cure deafness. There are experts in that school. And Dr. Kavan sat back and said, "Well, we need more documentation. I don't know how to read an audiogram."

He couldn't have walked down the hall and asked one of those experts? He couldn't have found a single doctor anywhere in the entire medical school who could read an audiogram?

Instead, the evidence that Creighton offered was about something that we don't dispute: Michael can sometimes communicate by himself. Sometimes when the lighting is good, and the context is quiet, when the speaker is familiar, or when the conversation is conversational and he can seek clarification, when it's not complex terminology, when it's not really, really important like whether somebody has an allergy to a medicine, whether somebody is having a symptom

that's in her head or in their elbow or in their leg.

And so the fact that Michael could sometimes understand, he doesn't dispute that. He's talking about the times he couldn't understand. And I'd ask you to look very carefully whether Creighton has offered any evidence about those times.

And I would suggest that both Dr. Kavan with respect to the first year of medical school and Dr. Hansen with respect to the second year of medical school, they admitted on the stand that the communication he had was not effective. That's the first question.

I would also just point out Creighton offered people who are on its payroll. That's it. While some of that testimony is certainly relevant -- I'm not suggesting it isn't -- I do think it's important to look and see if there's anyone who has not received a paycheck from Creighton University who has gotten up on that stand to support them.

Let me say something else. Does it really make sense that a medical student who wants to be a doctor, who wants to be able to go to his professors, to the faculty at the school of medicine, to get a letter of recommendation so that some day he can get a good residency, does it make sense that he would borrow \$111,000 for something he doesn't need and then file suit against his medical school? Does that make sense?

In opening statement Mr. Moore said that Creighton
University believes in Michael, that they believed he'd make a

good doctor, that they wanted what was best for him.

And I'd ask you to review in your mind what you saw when Michael was on the stand trying to explain that in some situations he can communicate okay, and in other situations he can't. And I want you to ask yourselves if Creighton and its counsel treated Michael in the way that you think the university would treat a student they believed in, a student they were proud of, a student they wanted the best for.

Is that what you saw?

Turning to the second question, the question is -- well, let me go back. It's our burden to prove it's more likely than not that Creighton failed to provide necessary auxiliary aids and services. That's our burden.

When it comes to number 2, the Court has instructed you that that is Creighton's burden; that Creighton must prove it's more likely than not that providing the auxiliary aids and services that were necessary would have resulted in an undue burden.

You heard testimony that Creighton University generates \$400 million in revenue each year. You heard testimony and it's been stipulated to the parties how much Michael Argenyi paid for auxiliary aids and services.

And I'm just going to -- with permission of the Court -- walk over to the notepad, and I won't have a microphone over there so I'm just going to put some numbers up there on that

1 notepad for you. 2 THE COURT: You may. 3 MR. MOORE: Your Honor, may we have permission to 4 move over so we can see it? 5 THE COURT: You may. MR. MOORE: 6 Thank you. 7 MS. VARGAS: When you consider undue burden, you need to look at the overall financial resources of the defendant, 8 Creighton University, as well as the resources of the medical 10 school. We know from testimony of the vice president of finance 11 and from the evidence you'll have in a binder you will receive 12 13 from the Court that Creighton University had more than \$400 14 million in revenue. And it's hard to wrap your mind around 15 what that means to a real human being. 16 And so what I've done on that notepad is I've crossed out, I think, four zeros. So, Creighton University, \$400 17 18 million in revenues. Let's compare -- and Michael Argenyi paid \$51,000 for one year of his auxiliary aids and services. 19 20 If we compare \$400 million to a person with an annual 21 salary of \$40,000, just by dropping the zeros, and you drop the same number of placeholders from the \$51,000 cost of the 22 23 auxiliary aids and services, what you get is that the person who makes the salary of \$40,000 a year, that would be like 24

asking them to pay \$5.10. That's a sandwich and maybe, maybe

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a cup of coffee.

And for that, four years and two weeks in this courtroom.

And remember, you heard Dr. Kavan testify yesterday that providing interpreters was not an undue burden.

You have evidence in the binder you'll receive from the Court that the captioning that worked for Michael, that allowed him access to all of the important words that the other students could hear, that that cost \$75 an hour.

What do interpreters cost in a lecture setting? You saw
Dr. Moreland testify. How many interpreters did he have?

Interpreters cost \$40 an hour. Two interpreters are required
for a lecture setting. It's complex terminology. That means
\$80 an hour.

So why would Creighton pay more for something Mr. Argenyi was saying didn't work when he had already successfully used something that did, that actually cost less?

The third question on the verdict form will simply ask -so there are no mistakes -- who would you vote for; who won?

Is it Michael or is it Creighton? Hopefully that will be an
easy one.

The fourth question, plaintiff bears the burden of proving it's more likely than not that Creighton intentionally discriminated. And there's a jury instruction which the Court has provided and you should follow exactly what the Court said to do. It doesn't require ill will. It requires that they

acted with deliberate indifference to Michael's federally protected civil rights.

They knew. They knew he couldn't hear. They knew he couldn't understand. They talked to their lawyers. And boy, they changed what they offered after that first year. Oh, it's Dr. Thedinger's letter. That was four months before, that didn't change their minds because they didn't have him do any testing. But now that they had the letter, that changed their minds. That's what they said.

And, they very carefully and very deliberately offered exactly the auxiliary aids and services that they knew wouldn't work. They chose deliberately.

Dr. Hansen, I asked him a few different ways to make sure it was clear, to make sure I understood. And I hope you remember he said it was deliberate, it was a choice that they made.

And what they chose was even though captioning was what he'd always used, what he used successfully in his first year paying for it himself, even though it cost less, they chose to provide something that Michael said was not effective. And he provided reasons why. And they deliberately chose to offer what he didn't ask for.

And when it came to the labs, and he said in that setting, the labs where there's a lot of lecture, I still need captioning. But if the labs are moving around and we're

learning how to do certain kinds of procedures, then I can seek clarification and the terminology isn't quite so complicated in that setting, an oral interpreter will work.

And of course, did they provide the oral interpreter in that setting? They did not. Instead, what they did was they looked at exactly what wouldn't work.

They offered him the privilege of having his professor stand next to him. They offered him the privilege of having a seat next to the professor. If he's sitting next to someone, do you think he could read their lips? If the professor is writing on the board, do you think he could read their lips? Even if the words weren't so complicated, even if every sound could be seen on the lips -- which we've heard testimony isn't the case -- that was a deliberate choice.

And the worst part of what they did, the very worst part was then they said for the clinic, for the clinic you can't have interpreters, even if you pay for them yourself.

It wasn't about cost. That was about very carefully choosing to offer not what Michael needed. And they have the nerve to say that they were offering him help, special benefits; sitting next to the professor; being ordered to sit in the front row in front of 126 of his peers, being told to sit in the front row with his girl. That was the special privilege they were offering him.

And so, it's important when you think about whether they

acted deliberately to think about what they knew. And they knew a lot.

Let me show you the letters -- and you will have all of these in your binder of evidence. And again, we want you to look at all of them, not just a highlighted line here and there on the screen.

THE COURT: Ms. Vargas, you're welcome to continue with your closing at this point, we just need to reset the clock.

MS. VARGAS: Thank you.

They've told you that he didn't provide enough documentation. What else could he have provided? What else?

And wasn't it an important moment when Dr. Hansen admitted on the stand that he had testified in deposition that there was no amount of documentation Michael could provide that would change their minds. That was the truth. There's no amount of information he could provide.

It was like a game of Open Sesame except the trick to their game was that there was no magic word. There's nothing he could say. They weren't going to provide it. They didn't provide it. They did it on purpose.

The last question, and it's an important one, but I need to move kind of quickly. The last question you'll be asked is what amount you would award Michael in damages. And you'll be asked about direct damages and other damages. And the jury

instructions will explain this to you, and you should follow exactly what they say.

Today Michael carries approximately \$130,000 in loans from the first two years of his medical education from tuition with the increasing interest every day. Michael carries loans which, as a social work student, he is trying to pay back on a monthly basis, in the amount of roughly \$111,000.

That's roughly \$241,000 in debt for his two years at Creighton University. You may decide that \$241,000 is the appropriate measure of direct damages.

When it comes to the other category of damages, the damages that are for humiliation, embarrassment, emotional pain and suffering; for that you need to rely on your own judgment and decide what a fair and just measure of damages would be. That's up to you.

We would suggest that given what this young man went through every single day for two years, every single day, we would suggest that an appropriate measure might be taking that \$241,000 and multiplying it by 3. And that would bring you to \$723,000.

But it's up to you to choose whether you think that is just. It could be that you think more is just, it could be that you think less is just. You will rely on your own judgment. And of course, follow strictly the instructions of the Court.

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My husband and I have three boys at home. So that means in our house, there's a lot of discussion of being brave and having courage, all those kinds of things. And my husband, of course, being a guy, says -- I don't know if this is from Superman or what, but he says in order to be brave, in order to have courage, you have to first be afraid. He was. And I say, because I'm the mom and moms see it differently, it's a quote that I've always told them: Courage doesn't always roar. Sometimes courage is the quiet voice at the end of the day that says, "I will try again tomorrow." And he did that every day. Every day. THE COURT: Thank you, Ms. Vargas. And as you take your seat, if you would please take down the photo and then turn the flip chart to a clean page, I'd appreciate that. Thank you. And we will now here the closing argument from defense. And Mr. Moore, you may proceed. MR. MOORE: Thank you, your Honor. I can't see the timer, so I was going to put a timer right in front of me here, if I may. THE COURT: You may. MR. MOORE: Your Honor, counsel, ladies and gentlemen of the jury, Michael wants what Michael wants. Two days before he even stepped into a medical school classroom, that's

what his lawyer said. Michael wants what Michael wants.

Now folks, you also heard Mr. Argenyi say that on August 12th, 2009, before he even stepped into medical school, that he knew at that time what Creighton offered was not enough. And if Creighton didn't provide him everything he demanded, it wasn't enough.

Now, as we said in opening, I think as you saw,

Mr. Argenyi's a smart guy. Creighton believes that, we

believe that. It's no question he's a smart guy. And he

wants to maximize his educational results.

And he's used to, as he's clearly said, going to a college and saying, "Here's what I want," and the college gives it to him. He believed he was entitled to it. And he believed Creighton should do the same thing, that he shouldn't have to provide any documentation.

I have a disability. You've got to give me whatever I want.

But that's simply not the standard the law requires. But he went farther than that, folks. He sat on this stand and he told you that he's the only one who knows what effective communication is for him.

When I asked him, as you recall, about the Dr. Backous and Stacey Watson letters, I asked him, "How did those recommendations for CART and FM system get into those letters?" He said, "because I told them." And I said, "Do

you think you're the only one that knows?" And he said, "Yes,
I'm the one with the hearing impairment, I'm the only one that
knows."

Even assuming that's a standard -- which it can't be and which the law tells you in your jury instructions that it's not -- he doesn't even know what's effective communication.

Why do I say that? Because he wasn't even willing to try what Creighton offered. How do we know he wasn't willing to try? Because when I asked him, "Do you really believe that you gave it a wholehearted try," he couldn't even keep a straight face. You saw him. He smiled. And I said, "Sir, you're smiling. Are you sure you really believe that's a wholehearted try?" And he continued to smile and said, "Yeah."

He even knows it wasn't a wholehearted try. In fact, he testified before he even stepped into a medical school classroom, he knew what Creighton was offering was not enough and he wasn't willing to try.

For M2, what did we hear? For M2, first day of class, Creighton provided an oral interpreter which he himself said was interchangeable with CART, oral interpreter that he'd actually used in the past, Victoria Deuel on multiple occasions. Creighton offered that.

Mr. Argenyi sat on that stand and said, "Yeah, I really tried, I was looking at her but I really didn't understand so

I had to look at CART. And after the class ended, I went down and I told her, you know, it's not working and she asked if she should leave."

Folks, that's not true. Victoria Deuel, who is not employed by Creighton University, does not receive a paycheck from Creighton University, like Ms. Vargas said, doesn't have a stake in this case, we subpoensed her to come in for one purpose, to come in and tell you what happened that day. And what did she say? "I tried to sign and he wouldn't look at me. Not only would he not look at me, he said, 'I'm not going to look at you. You might as well leave.'"

He wasn't even willing to try. I've always got CART.

I'm used to getting CART. I'm entitled to CART. I'm not
going to try what you're offering. Despite the fact that he
admitted that no one ever asked him in his whole life is it
necessary? Is it appropriate? No one, ever. He was offended
when Creighton did.

How can he sit on that stand and tell you that Creighton has to pay \$110,000 for these auxiliary aids and services when he won't even try what Creighton offered? Won't even try.

That's his standard. That's the problem with his standard.

And it's certainly not what the law requires, as you know, from your jury instructions.

So, what is the law?

Well, this is not a case where the medical school didn't

admit Mr. Argenyi. They clearly thought he was a bright student. They admitted him. They were excited to have him. You heard Dr. Kavan. This helped the diversity of the medical school. They were excited because he was an accomplished person. They wanted him there. It's not about that.

This isn't about a case where Creighton kicked him out because of his disability. Again, the opposite. He successfully completed his first two years of medical school; well on his way to becoming a doctor.

This case is about whether Creighton provided additional services that it doesn't provide to other students; additional auxiliary aids and services that are necessary because of his disability to ensure meaningful access.

Now, I've been doing this for a while. And a long time ago somebody was talking to me about providing accommodations and providing auxiliary aids for persons with disabilities. And they said, I look at it this way: A track -- track and field, the 400-meter race. Now, in the 400-meter race, not everybody starts on the same line, right? It's a staggered start. Lane 8 looks like it's way up there, looks like they get a head start but they don't because lane 8 is longer. So you've got to get a staggered start.

And that's what this law is about. If a person with a disability needs an equal opportunity to get to the finish line, they need to start at the same distance.

It doesn't require that they get to go run ten yards before the gun goes off. It doesn't give them roller skates or a jet pack. It gives them an equal opportunity to get around.

What Mr. Argenyi is telling you is: I have a disability, so you have to give me everything I demand. You can only rely on me.

But, Mr. Argenyi wants to maximize his educational results. I get that. He's a smart, competitive overachiever, we know that. And he wants to maximize the results of his education. He wants to get everything he can to maximize those results.

But that's not what the law requires. It's a balancing. It is, number one, first you have to show you need it for the disability. And secondly, is it reasonable, is it an undue burden?

It's not, I have a disability. I get everything. It would be great if we could do that. It would be great if we could do that, but we can't.

Congress recognized that when it passed the law. We can't provide unlimited resources because somebody wants this. We all know that. We know that in our own households.

Now, you're going to get instructed by the jury -- you were instructed, excuse me, and you have those jury instructions you can read when you go back. And it talks

about what Mr. Argenyi's burden is. And his burden is to show that Creighton failed to provide the necessary auxiliary aids and services, those that are necessary because he has a hearing impairment, to provide meaningful access.

Now, what meaningful access is, it doesn't require an identical result or identical level of achievement. It doesn't require maximum achievement.

What it requires is an equal opportunity to gain the same benefit. It doesn't require Creighton to provide something if it will just help improve his grade a few percentage points. It doesn't require Creighton to provide everything so Mr. Argenyi doesn't miss one word. It doesn't require Creighton to provide something so he's honors rather than the 88 percent he got on the anatomy test. It requires an equal opportunity to gain the information; not to get every word, not to make sure he doesn't miss everything; it's an equal opportunity, not an equal result.

We wanted you to see everything. We tried to get all the documents in that Creighton saw, okay? The plaintiffs have introduced documents that came up afterwards or from Web sites or other things. We wanted you to see everything that the medical school saw. I told you that in opening.

We wanted you to hear Mr. Argenyi's story so we let him testify. We let him testify for a long time. Maybe we let him go on for too long because I appreciate the fact that you

guys are sitting here away from your family, friends, jobs. I know that's not easy. I get that.

But I appreciate you sitting there, I appreciate you deliberating. And I'm sorry if we went -- if it went on too long, but I wanted you to have all the information they had because we're not afraid of anything. We want you to see that information. We didn't want to keep anything out. We're confident if you see that information, you'll come to the same conclusion the medical school did.

So let's take this one at a time. Let's talk about M1 first. A couple of jury instructions that I think are very important -- well, they probably all are, but we'll talk about these first.

Number one is you're to judge Creighton on the information that it knew or should have known at the time it made the decision. What was in front of the medical school at the time it made its decision? Not something that just came up in trial four years later; not something that Mr. Argenyi could have provided to Creighton but didn't; but what they actually had, right? Makes sense. It's fair. You don't get the gotcha later on, it's what Creighton saw at the time.

Number two is, as the law instructs you, Creighton has the right to require information and documentation from a third-party qualified professional. In other words, Creighton doesn't have to just take his word for it, it can require him

to provide that information for them to make the decision.

Two very important things to focus on.

So let's talk about what they need, okay? What did they know?

Well, what they knew at the time -- and I want to be -- I want to point something out that Ms. Vargas said. She said for the first time Dr. Kavan told Mr. Argenyi his admission was conditional when he asked for an accommodation. It's not true. Mr. Argenyi, on the stand, said he understood that his admittance and every other student's admittance was conditional; conditional on everybody being able to be meet the technical standards, everybody being able to pass the criminal background check, everybody passing the drug test. It wasn't just him. You heard that it was conditional for everyone.

But let's talk about Dr. Kavan. Dr. Kavan got on that stand, answered every question. He was not afraid to answer questions, not afraid to talk about all the documentation.

So what documentation did they have? Well, they certainly at that time -- before he started his M1 year, they had his demands. No question about that, right? The April e-mail sets out exactly what he wants. And as he said on the stand, from August 12th, before he started his first year until now, the demands were the same and they never changed. Never changed.

Dr. Kavan collected the information and tried to get the information the MEMT needed to make the decision about the accommodation. When there was some confusing, conflicting evidence, when Michael Argenyi asked for all these things but Dr. Backous only said closed-captioning on videos and a FM system and it was conflicting, did Dr. Kavan say, "Oh, we're just going to follow Dr. Backous"? No. He went out and got more information to clear up that conflict, gave Michael another opportunity to provide the information so they understood what may be required.

They were very deliberate. No question they were very deliberate, very deliberate in collecting all the documentation they needed, very deliberate in reviewing the information, very deliberate in making the decisions. And you have the evidence and documents in front of you that explain that. That's not deliberate indifference, that's being very deliberate to what they're required to do under the law.

So, in addition to his demands, Dr. Backous submitted a letter on April 10th. This was the first letter. And in that letter, as you know -- and I'm not going to pull it up again, but you can read it in the jury room -- he said he was doing quite well, had been communicating well in a nursing home environment and would benefit from closed-captioning and -- I heard in her closing, she started talking about closed-captioning, real time, and maybe trying to confuse those

things. We all know what closed-captioning is. Michael said what closed-captioning is, Dr. Kavan said what closed-captioning is. Closed-captioning is on videos. You can turn it -- it's open if it's turned on. What closed means is you can turn it on and off. Closed-captioning and an FM system.

And in the letter, this is even before he had the second cochlear implant and his communication may improve notwithstanding or regardless of any accommodations. That was it. That was it in the April 10th letter.

So Dr. Kavan says we need some clarification, we need more information because that conflicts with what you're asking for.

So the second letter comes in. This letter comes in from Stacey Watson and Dr. Backous. And it says, "Michael Argenyi went through some testing in auditory only and with visual cues and context."

So in addition to being in the booth not having any visual and hearing sentences, they also did the testing with visual cues and context. And what did that letter say? With visual cues and context, his performance improves to nearly 100 percent. That's what Creighton knew.

That letter also said appropriate accommodations include an FM sister -- system, an interpreter, and real-time captioning. Nowhere does it say, "You better provide all three" or, "You have to have provide all three." Nowhere in

that letter does it say, "You need to do provide this in a lecture, FM system doesn't work in a lecture." In fact, look in that letter. The word "lecture" doesn't appear in that letter.

Now, in that letter was the first and only time

Mr. Argenyi was tested with visual cues and context. Look at
all the other letters. All the other letters are auditory
only; auditory only. Why? Why was he never tested again for
visual cues and context?

Well, number one, that was before he got his second cochlear implant. So based upon what the expert doctors say, his communication could only improve with the second one. And you can't get better than 100 percent. You can't get better than 100 percent.

The reason he didn't do that testing is because the testing would have said the same thing. Instead of him hearing 100 percent, Michael just had 100 percent [sic].

But that's very important. Look at all those letters and you'll notice that the only time he was tested with visual cues and context was in that letter, and it was nearly 100 percent. And that's what Creighton knew. That's what Creighton knew.

Now, Creighton also took into consideration what Mr. Argenyi said. Mr. Argenyi submitted a letter, a long letter -- and I know we've talked about it, you've seen it.

It will be back in the jury room.

And when I was talking to Dr. Kavan, we didn't go through part of that letter, we went through all of that letter. When Dr. Kavan was talking about the Dr. Backous letters, we didn't go through part of the letters, we went through each letter.

And he gave the reasoning and his thoughts, what the MEMT did with it.

But I'm not going to read that whole letter. But clearly in that letter Michael, in his own words, says: I have been working as a CNA in the medical emergency department at Seattle Children's Hospital, I've doing procedures and helping with them and communicating with doctors and nurses and communicating with patients. And I've done all of this without any significant accommodation, with nothing but a text pager.

Yeah. Is a CNA different than a doctor? Of course. But it's the communication we're focusing on. We're focusing on how does Michael communicate? Can he communicate, and how does he communicate in that setting?

Yes, doctors are different than CNAs. But we're talking about how he communicated and how he was able to do that without any accommodation in an emergency department, communicating with patients, doctors, nurses, techs.

Now, also in that letter it says, "I have been able to obtain clinical information in a clinical setting without

significant accommodation." No CART, no interpreter; just him.

He also says -- and he uses the word, I want to emphasize -- not just "say", I want to emphasize that I'm not requesting accommodations for clinical -- for assistance in clinical assessment. That's his words. His words.

He also says -- and this is very important -- that CART and oral interpreters are interchangeable. He says that; not a doctor, not Creighton; he says that. And he ends that letter that he believes an FM system would be useful in his medical studies.

Now, I asked him, "Isn't it true that you said it would be useful?" "Yeah, it would be useful but not effective. I never said it would be effective."

That's again telling, folks. He wants to maximize the results. He doesn't want reasonable auxiliary aids and services. He doesn't want just those that are necessary. He wants everything he can get, the most technologically advanced, the most expensive. He wants that because he wants to do -- maximize the results of his education. Maximize the results. And that's a great example.

But that's not what's required. That's not what's required under the law.

The MEMT also had the letter from Amanda Mogg. You've seen it. You can see it in the jury room again. What did his

supervisor at Children's Hospital say? She went on and on how much he did in the ER, communicating with patients, requiring that he must work and communicate completely verbally, completely verbally with nothing but a text pager; no CART, no interpreters; just him.

What else did the MEMT know before they made their decision? Well, they knew that Mr. Argenyi had come to his interview and come to workshops with no CART, no interpreter, just him. Didn't request any accommodations, didn't have any accommodations.

So when I asked him on the stand, "Why didn't you request an interpreter for that?" "Well, I didn't want an interpreter because I wanted to build rapport with whoever was interviewing me."

Kind of taken aback, I said, "Don't you want to build rapport with your patients?" "Oh, that's different. That's different." Did he explain what was different? No. He just said, "That's different. That's different." Again, we're talking about his ability to communicate. And Creighton knew that at that time.

Now, the MEMT took all of this information. It consulted with Wade Pearson, who had been the director of the Office of Disability Accommodations for 20 years at Creighton. It sat down and it looked at all of the information. It talked about all of the information. It looked at what Mr. Argenyi said,

it looked at the documents he submitted, and it made a reasoned judgment.

And they made the reasoned judgment as medical educators and practicing physicians, knowing what medical school was.

And they decided, based on those statements and the documentation that he provided, that they were going to offer him an FM system. They were going to offer him note-takers.

He had access to PowerPoints. He had access to all the information in advance. And because he himself said, "With visual cues and context, I am able to get information on my own," they said, "We'll make sure there's always a seat in the front row so you can communicate that way." If the front row's full or the second row's full, if that makes you feel more comfortable, we'll make sure we save a seat for you so you don't have to sit in the back where it wouldn't be effective.

Now, I want you to look at instruction number 9 because instruction number 9 lists what are auxiliary aids and services. And what you're going to see in there is assistive listening devices. That's an auxiliary aid the law recognizes. That's an FM system, note-takers. That's what the law recognizes as an auxiliary aid, and they provided it. Other means that would provide him access to the information.

You know, they make light of the fact that we said we wanted to make sure he was close to the professor, we wanted

to make sure he was in the front row because that is another way to deliver that information, to make sure he has visual cues, to make sure he has context based upon what he said.

All of the things that Creighton Medical School offered are recognized as auxiliary aids and services by the law. Now they ran this by legal counsel, and they sent this out to Mr. Argenyi.

Mr. Argenyi responded by saying, "I'm going to give it a wholehearted try." His words, "wholehearted try". He worked with the medical school to pick out a specific auxiliary -- excuse me, the specific FM system that would work with his cochlear implant. And Chuck Lenosky told you he worked with Stacey Watson to make sure everything worked.

Let's talk about Stacey Watson for a minute. Look, I get it. Stacey Watson has been working with Michael Argenyi for a long time. She is a medical professional. Her job is to get everything she can for her patient. That should be what doctors do.

We see that sometimes people go in, they want a handicapped parking permit or they want something else, they go in to their doctor and the doctor signs it -- maybe they don't even need it -- because doctors and medical professionals should do the most -- should do everything they can to help their patients. The Hippocratic oath, right? Do no harm. So I get it, I get she wants to be an advocate. And

she was an advocate on the stand.

On the stand, during direct examination, she said, "You know, no one from Creighton ever contacted me." Then on cross-examination when I asked about Chuck Lenosky, what did she say? She didn't say, "I never talked to him." "Well, you know, maybe I did, I just don't remember. I can't say I didn't, I just don't remember." Maybe she doesn't remember.

That's okay. But she talked with Chuck Lenosky.

Now, I also want you to pay attention to what she said with regard to the FM system. On direct examination she said, "Yeah, the FM system, yeah, it kind of helped him pick up a few more sounds." She downplayed it. Again, it's okay, she's advocating.

Then we looked at her medical records, her medical records she wrote at the time they did the testing. She said, quote, the FM system was illustrated in clinic today and found to work great with his 3G and he was encouraged by the advantages the system could offer.

It worked great. He was encouraged. Does that sound like picking up a few sounds?

She also said, "He's severely and profoundly deaf, that a jet engine would have to be a few feet from him to hear that."

Folks, that's without his cochlear implants. And then when I said, "What about that jet engine when he has the cochlear implants?" "Well, maybe a few more feet away." Come on. I

give you more credit than that, guys.

What did their own expert say, Dr. Thedinger, their own expert they brought in? He said without the cochlear implant, sure, he's severely and profoundly deaf. But with the cochlear implants, he's hearing impaired. That's why he gets stuff. That's why he wore the hearing aids before he got the cochlear implant.

You look at the jury instructions. You can judge the credibility of the witnesses. Do they say something different on the stand? Is it believable? Is it credible? That's for you to decide. But, I think Stacey Watson was an advocate, not a fact witness.

Now, what happens next? After the medical school and Mr. Argenyi worked together to get the FM system, Dr. Kavan was excited. Here we go, we're going to get this started. But what happens?

Two days. Two days before medical school starts, Dianne DeLair calls up Creighton University and demands a meeting.

And it's Dianne DeLair, Mr. Argenyi, and a deaf advocate. And they say, "Michael wants what Michael wants." Not "Michael wants what Michael needs what Michael needs"; not "Michael needs what Michael needs"; "Michael wants what Michael wants." If that's not a threat, I don't know what is.

At that time he had his lawyers. He had made up his mind in that meeting that it's all or nothing, folks. You either

give me, Dr. Kavan, everything I want or it's not going to be enough. This is the wholehearted try, right? At that meeting, however, no CART, no interpreter, just him.

I want you to do one thing. I want you to look at the statements that Michael made and the statements his team made before he got lawyers and after he got lawyers.

enough documentation for the MEMT to make the decision. They had enough information at that point. They didn't ask for two more letters from Dr. Backous. Mr. Argenyi's lawyer asked Dr. Backous and Stacey Watson to write two more letters. They didn't need any more. They had enough information at that point. So compare what was said before lawyers and what was said after lawyers.

Now they said Creighton University doesn't want to talk about the e-mail that Michael sent on September 1st. Because what we know is Michael started class, and two weeks later he sent an e-mail -- that, by the way, was cc'ed to his lawyer. Sent it to Dr. Kavan. We don't want to talk about it. We talked about it. We want to talk about it.

Let's talk about that e-mail. First of all, let's talk about the credibility of that e-mail when Michael himself said, "Before I started class, I knew nothing less than everything I wanted was going to be enough. I knew at that point."

So let's look at the credibility of that e-mail after he says that on the stand in front of you. Let's look at the credibility when his lawyer is cc'ed on it. You have to make that decision. Let's look at the fact that he smiled and he couldn't even take it seriously with regard to his wholehearted try.

But beyond that, the medical school took that e-mail seriously, very seriously. And Mr. Argenyi pointed out three specific problems he was having. Number one, the FM system in the anatomy lab because of the background noise. There is background noise in anatomy lab. There's sawing and other stuff that kind of grosses me out a little bit on cadavers, but there is a lot of background noise in the anatomy lab.

Number two, closed-captioning on videos. One of the videos was not closed-captioned.

And number three, the note-takers in the note-taking service pool were not getting him the notes fast enough.

It's important to point out that before that, the medical school had offered him individualized note-takers of his choice. But as you heard, he wasn't particularly impressed with any of his fellow students. He didn't think that would be good. That wasn't enough.

And what did Dr. Kavan do? He addressed every single one of those issues. The anatomy lab: Talked to Dr. Quinn.

Dr. Quinn, who is the anatomy professor who teaches the

professor [sic], moved him into the center room right by him so he could have that individual one-on-one communication right at the cadaver table.

Number two, assigned their best teaching assistant to assist Michael in communicating. They said in opening statement Creighton didn't even respond. That's not true. It's not true. And then at trial, they said, "Well, Dr. Kavan didn't respond because it was Dr. Quinn." Come on.

With regard to the closed-captioning, not only did

Dr. Kavan say they addressed it, he was miffed because this

had been discussed before class starts, it should have been

done already. He took it very seriously to work to get those

closed-captioned. And with the note-takers, again he had been

offered the individualized note-taker he admitted he didn't

take advantage of, and Dr. Kavan reminded him that he could do

that and help with the note-taking service.

Now, folks, what else did they know at that time?

Because in addition to that e-mail, there were a couple

letters from Dr. Backous and Stacey Watson.

Again, look at those letters. One of them refers back to the May letter where he had 100 percent communication; and the next letter was auditory only testing. Didn't do it with visual cues and context. There was nothing new in those Backous and Stacey Watson letters that the lawyers asked them to write.

What else did they know at that time? Well, first of all, he included a broad statement, "I'm fatigued and stressed and missing a big chunk of information."

Now, Mr. Argenyi assumed that's because he wasn't getting everything he wanted. The statement he made in that e-mail, Dr. Kavan told you, he hears from medical students all the time. Even Mr. Argenyi said it's like trying to take a drink of water out of a fire hydrant. These kids are overachievers. Well, they're used to it being easy. And they get in the environment that's really hard, yes, they'll be stressed and fatigued. On the LCME accreditation what they're concerned about is too much stress for all medical students. There is no way to differentiate that from what any other student was suffering from.

But what else did they know? They knew his grades. They knew his grades. And you heard Dr. Kavan talk about what his grades were before he got interpreters and CART. 88 percent on anatomy exams; doing well in anatomy; doing well in MCDE. And after he got CART and interpreters for himself, he did a little bit better in some classes and worse in others.

Now, contrast that with "I'm close to failing" like he said. "He was close to failing," like his mom said. Don't you think if he was close to failing, they would want to get the grades in front of you? Doesn't add up. Doesn't add up. We wanted you to see the grades because that's the way you

1 determine how someone is doing in school, their grades. 2 MS. VARGAS: Objection, your Honor. Mr. Moore -- may 3 we have a sidebar? THE COURT: All right. 4 5 (Bench conference on the record.) MS. VARGAS: Mr. Moore just told the jury about 6 evidence that was not admissible because it wasn't competent. 7 8 And he made the point that it wasn't admitted because we were somehow trying to hide it. 10 It was the Court that ruled it was not competent evidence to put before the jury and sustained our objection. And 11 Mr. Moore just improperly made the point about evidence that 12 13 the jury didn't get to see because we tried to keep it out. 14 That's improper in closing argument. 15 MR. MOORE: Dr. Kavan testified to everything I said. 16 He testified to the grade in anatomy. He also testified that 17 he did better in some classes without -- better in some 18 classes and worse in some classes with. That's all testimony that was in. And we wanted to get that in front of them. I 19 20 just asked if the plaintiff was failing, then why didn't he 21 offer the grades. 22 MS. VARGAS: That isn't what I objected to. 23 objected to the fact that you were commenting on the fact that evidence wasn't admitted into court as somehow --24 25 I did not. MR. MOORE:

1 MS. VARGAS: -- that somehow -- that's improper. 2 THE COURT: There was evidence that came in about 3 plaintiff's grades. MS. VARGAS: He was talking about the evidence that 4 5 didn't come in. 6 THE COURT: No, I didn't interpret it that way. I 7 understand how you might interpret it that way. But I will tell you what I heard and how I interpreted it. Evidence did 8 come in regarding the plaintiff's grades -- some evidence did 9 not come in. That's true. 10 And the evidence that was admitted regarding the 11 plaintiff's grades was offered through the defense, through 12 13 the presentation of the defendant's case. It was not offered 14 in connection with the presentation of the plaintiff's case. 15 And I think that's all that counsel has said. 16 MS. VARGAS: Your Honor, I maintain my objection, 17 that when he was referring to the fact about the evidence that 18 didn't come in, and it's improper to cast aspersions on evidence that didn't come in because it didn't come in for a 19 20 reason. Your Honor ruled that it shouldn't come in. 21 And for him to make suggestions that that somehow would 22 cast aspersions on us is totally improper in a closing 23 argument. THE COURT: And I can understand how you might 24 25 interpret his statements to mean that and because that's what

he was referring to which would be improper.

But I'll give him the benefit of the doubt that he was referring to the evidence as I have earlier described here, so we'll move on.

(End of bench conference.)

THE COURT: You may proceed.

MR. MOORE: As I mentioned, Dr. Kavan told you that the grades were good and that some grades after he got the CART and interpreters were worse. The grades are what we had, folks. That's how a student is measured. That's an objective way to look at this.

Now, they say, "Don't pay attention to the grades." They make this argument that every time he was successful without auxiliary aids and services or using what Creighton offered, that it was an easy part of medical school. That was the easy part. That's why he did well.

But every time he was using CART and interpreters, apparently medical school got -- there was no problem. But, you know, if they were only using what Creighton offered, that it was an easy part of medical school. You be the judge of that.

Now, there was no question, you have seen what the medical school knew before M1. And it's based upon what they knew. And based upon what they knew, they offered the appropriate auxiliary aids and services that Mr. Argenyi

refused to even try.

Let's talk about M2. What did Creighton know before M2?

Well, other than the letter from Dr. Thedinger, they had

all the other information from the previous year and what

Mr. Argenyi's conduct was. But he didn't offer any new

evidence -- or new documentation.

Let's talk about the Dr. Thedinger letter just for a minute. In opening statement, I believe one of the questions they needed to answer was why did they wait to present the documentation from a qualified professional, which Creighton is allowed to ask under the law, why did they wait until after the M1 year? Why did they wait?

I asked Mr. Argenyi, "Could you have gotten it done before M1?" "Yes." "Could you have gotten it done during M1?" "Yeah." So why did they wait? They never answered that question. Was it a legal strategy? Was it a gotcha? Because the lawyers were certainly involved at that time. I don't know, they didn't answer.

And now today in closing they say well, they could have -- they could have sent him to one of Creighton's doctors. Can you imagine if they would have asked him to go to one of Creighton's doctors? Oh, that's just out of line; that's unfair. The law doesn't require Creighton to send him to a doctor. The law requires Mr. Argenyi to provide support for what he's requesting.

And let's talk about Dr. Thedinger's letter because

Dr. Thedinger's letter shows how the law works and how

Creighton Medical School followed the law. Once they had

documentation from a qualified professional, they reassessed

what they were offering and they changed and offered him more.

That's exactly how the law is supposed to work.

Once the person, who is asking for the benefits other students don't get, provides an appropriate document, professional documentation as you see in the jury instructions, they made the change.

And they offered him oral interpreters. Why did they offer him oral interpreters? Well, there's a couple reasons.

Number one is by Mr. Argenyi's own words oral interpreters and CART are interchangeable. And I asked him to point to any evidence in the record, any evidence in the record where Mr. Argenyi said oral interpreters were not effective in lecture.

There's not a letter, there's not an e-mail, there's not a phone call, there's not an in-person, there's not a doctor's note or recommendation. Nowhere in this record did he tell Creighton Medical School at that time that an oral interpreter was ineffective. The first time he said it was in this trial three years later.

Gotcha.

That's not what the law requires. The law requires

Mr. Argenyi to provide the information so they can make the decision based upon the information at that time, not what you learn three years later.

So why not CART? Why not CART?

Well, the law says that Creighton gets to choose between two equally effective forms of communication when they're interchangeable.

Now, let's talk about their numbers. First of all, their expert, Margaret Tyska Heaney, testified she charged \$95 an hour. That's what she charged. That's the actual charge. She also said, what, for each hour of class time, there's an hour of prep time at \$50 an hour. That's \$145 an hour, folks, for class time.

But even if we buy -- even if we take that estimate that Creighton had the year before, that it might be around \$75, let's just take \$75; \$75 plus \$50 prep time is \$125 an hour.

Number two, when Mr. Argenyi was on the stand and when Dr. Townley testified, what did you hear? Michael Argenyi had one interpreter; not two, one; one interpreter, which would have been \$40 an hour as compared to, even accepting their numbers, 125.

Even if he had two, that's \$125 using their numbers compared to 80. Can Creighton make that decision to provide the less expensive one? Absolutely they can. And they did. Read the -- the jury instructions will tell you. Creighton

ultimately gets to make that decision. And this is why: So they cannot spend 125 or \$145 an hour, they can spend 40 or \$80 an hour. That's why they made that decision.

And they also made the decision because Mr. Argenyi himself said oral interpreters are interchangeable. And there's no evidence, nothing, that Creighton had that said it wasn't.

Let's talk about longitudinal clinic because that was the second change, right, the new class in M2. Let's talk about longitudinal clinic.

Again, Creighton had all the information that Mr. Argenyi had provided, how he did well with clinical assessment, that he did clinical assessment, he got clinical information without any accommodation in the past. Yes, they had that.

But they also had the OSCEs. Now, folks, we've talked a lot over this two weeks. We've argued, they've argued, everybody's talked a lot about could have, would have, should have; maybe this could have.

But the OSCEs are unvarnished. The OSCEs aren't what deaf people might hear or what hearing impairment might hear or what this test might show. It is Michael Argenyi in a clinical setting.

Yes, the audio has poor quality. Okay, yeah. Chuck Lenosky says they have to replace it because it wasn't very good, right? The audio doesn't match up.

But that has no impact on viewing Mr. Argenyi and seeing him do very well in that clinical setting. Again we wanted you to see everything; they wanted you to see with an interpreter and without an interpreter.

We wanted you to see that, and we want you to watch it again, if you want to, in the jury room because it shows that Michael Argenyi does just as well with or without an interpreter. And again, remember it's not maximizing -- the best he can possibly do, the best possible result, that's not what's required. It's effective communication. It's a balancing.

I know they want it, I know they want everything. But that's not what the law requires.

Now, he starts sending these e-mails, and I want to talk about these e-mails to Dr. Hansen. He sends, I think, four or five of them.

He knows at that point that the lawyers are discussing the accommodations. Dianne DeLair had sent the letter, I had responded, it was going through counsel. Okay?

We had been in litigation for a year. One of the e-mails that was sent was just, like, a week before they were going to depose Dr. Hansen. So why did he send those e-mails? If he knew he didn't need to, why did he send them?

Well, I would surmise that when Ms. Vargas got up there dramatically putting up all those letters, that's exactly what

they wanted today. They wanted to create a paper trail. They wanted to create a paper trail. The more Mr. Argenyi went on and on and on about what he claimed was the problem, the more we get in front of the jury. That's the paper trail, folks.

But there was no information from anyone but Mr. Argenyi in the midst of litigation when they're deposing Dr. Hansen.

A paper trail. When he knew the lawyers were communicating.

Why did he send them? For that moment. Right there in front of the jury; right there in front of you.

And why didn't Dr. Hansen respond in addition to the fact that the lawyers were talking? Because he was talking to Dr. Townley at the same time, the preceptor, who was saying, "He's doing just as well as any other student." You saw the evaluations. The evaluations will be back with you where Dr. Townley says he does just as well with or without an interpreter.

So, like the grades, the evaluations, something doesn't add up. Something don't add up.

Remember, this is education. This is how he's doing in medical school. Not to maximize his result, not to get honors; it's how is he being evaluated, how is he doing in school? Grades and evaluations, folks. That's why Dr. Hansen didn't respond, because it didn't add up.

Now, folks, he also said a couple things, that Creighton wouldn't provide him interpreters even if he paid for them

himself.

Again, I give you more credit than that. He was in litigation, and what did he say? "I would have just added it on to the tab in the lawsuit." That's what he wanted to do. He wanted to get in there and have interpreters, not being able to evaluate him without interpreters, pay for them himself, and then send the bill to Creighton.

He also says -- or the plaintiff's team also said

Creighton wouldn't spend one dollar, one dollar. Folks,

that's not true. Creighton spent thousands of dollars to put

in the FM system. Creighton paid for interpreters that

Michael Argenyi used during his M2 for the lab. It wasn't

just in lectures, they offered in some labs interpreters.

Michael Argenyi used interpreters and submitted the bill to

Creighton, and Creighton paid it. Creighton actually was

willing to spend money on those auxiliary aids and services

that were necessary, that he would at least try.

Now, let's talk about the loan. He talked a lot about that loan. And then we learned -- and they still haven't said it, but we point it out, the loan was from his parents. The loan was from his parents. And the loan was taken out after the lawsuit was filed. And his parents are charging him 8 percent interest. Do you not think the parents thought, "We're just going to get this back in litigation; got a guaranteed return of 8 percent."

How necessary would these have been if Michael didn't have the same parents and he had to take out a loan from a bank that he definitely had to pay back? How necessary would they have been then?

They also said we're going to show you that Creighton said he can pass just by showing up. Michael Argenyi said -- he said, "Well, yeah, Creighton told me I could pass by just showing up." He failed to identify who said that and you heard Dr. Townley: Not in my class. Not in my class.

They also promised you that we'll show you that Creighton never tried to contact Dr. Backous or Stacey Watson. Not true. Chuck Lenosky called Stacey Watson and Amy Bones called Dr. Backous, and he didn't even call her back.

Gotcha.

That's what they're trying to do, folks.

Now, we never heard anything about this white coat ceremony. There was no evidence about any white coat ceremony. Then they go on and on how there were no accommodations there. The white coat is a ceremony, it's not class. He hadn't started class. And he didn't request any accommodations for the white coat ceremony; no CART, no interpreter, just him.

Let's talk about undue burden. You were instructed that even if he proves they're necessary -- which the evidence certainly doesn't show that -- that Creighton does not have to

provide these if it's an undue burden. An undue burden, which is a significant -- let's read it. I want to make sure I get this right: Which is a significant difficulty or expense; a significant expense.

Well, we know what he paid. We know what he's asking for. Creighton would have had to pay \$110,000 for his auxiliary aids and services for his first two years, which, by the way, is \$15,800 more than he paid in tuition.

The other factors -- in addition to the nature and the cost, the other factors are the financial resources of the medical school. You heard the medical school doesn't get money from the university; the medical school pays money to the university. And you heard they have two choices if they spent this kind of money, cut services for students or jobs or raise tuition.

Look at the jury instructions. That's what you take into consideration. Now Creighton is not some big corporation that's trying to make money for its shareholders or overpaid CEO. That's not what it is. Creighton University is a nonprofit educational institution that every dollar goes back into the school to try to make it better, to try to make it a shining star.

Nobody's getting -- no CEO is getting paid, no shareholder is getting paid; every dollar goes back in.

Folks, if \$110,000 for one student to provide

accommodations that he can't establish that he needs, that he says, "I have a disability, you've got to pay it," if that's not a significant expense, I don't know what is.

Requiring Creighton to pay that kind of money, based upon the documentation and his own statements and his own physician's statements, paying \$110,000 when that evidence is before them, when he wants to use it to maximize the results? That's an undue burden, folks; an undue burden.

Now I'm just going to talk briefly about intentional discrimination because you'll have to find that they were necessary and it wasn't an undue burden. If you find both those things, you have to decide if there's intentional discrimination; that Dr. Kavan, that Creighton Medical School had an intent to discriminate against him.

And you'll look at the jury instructions that the university believed it was a strong likelihood that its conduct violated the ADA or Rehabilitation Act. That there was a strong likelihood they said, "Yeah, we know it's against the law but we're going to do it anyway."

The MEMT is set up to comply with the law. They have processes and procedures because they take that law seriously. They have forms, they have committees, they have Wade Pearson because they take it very seriously. They've given accommodations and dealt with that before Mr. Argenyi and they're going to deal with it after.

There's no intentional discrimination. Sure, they were very deliberate, but they were deliberate in getting information from Mr. Argenyi and documentation to make sure they made the right decision. And they did.

It's not intentional discrimination. There's no intent to discriminate against Mr. Argenyi. In fact, not only did Wade Pearson help, they also ran it by their legal counsel because they were concerned about complying with the law. That's why the MEMT was there.

This isn't anything where they said, "Yeah, Dr. Kavan -nah, we're not going to give it to him." That's not what
happened. You heard Dr. Kavan testify, you heard Dr. Hansen
testify, you heard Wade Pearson testify. They wanted to do
the right thing. And they did do the right thing here.

In fact, as we talked about when they received

Dr. Thedinger's letter, they changed the accommodations

because he provided documentation that we don't know why he

waited a year for, but they took it into consideration, they

thought about it, what's best for Mr. Argenyi in the medical

school setting, and they made that decision.

Sure, there's -- there's no evidence of intentional discrimination.

Now, I'm not sure as I sit here -- and I've sat here for a long time, you've sat here for a long time. I've been with this case for a long time, and I'm not sure what it's about.

I'm not sure what it's about.

Mr. Argenyi believed he was entitled. He talked about his commitment to social jurisprudence. He found lawyers from the National Association of the Deaf and Disability Rights

Nebraska. He found advocates.

And then I think this case became about more than

Mr. Argenyi. Look around the courtroom. And it really struck

me when Ms. Vargas stood up for the first time to talk to you

and there are four lawyers over there, I think. And she

introduced the lawyers from the National Association of the

Deaf; she introduced the lawyers from the Nebraska Disability

Rights, and she had to be reminded to introduce Mr. Argenyi.

This has become about something other than Mr. Argenyi, but it's not. It's not about all deaf people. It's not about -- it's not about maybe their desire to set this standard; the person who is hearing impaired comes in and gets everything they want. They may want to do that, but that's not what this case is about. It's about Mr. Argenyi and what he needs.

Now, folks, at the beginning -- well, one more thing. One more.

We could leave this courtroom today and have to go to the Westroads. We could go outside and get in my 2004 Jeep Cherokee. We can drive it up Dodge Street, and we can park and go in and go shopping.

We could also leave and get into a Porsche. We could drive that Porsche up Dodge Street. And you know what, if I did that, I'd feel a lot better. I'd feel more confident. I'd look good. I'd be maximizing my experience. But that Grand Cherokee got me to the Westroads just as easy as a Porsche would. Mr. Argenyi wouldn't even get in the Cherokee. He wants the Porsche without even trying the Cherokee.

Now, folks, I told you when I came up here that I was going to ask you to enter a verdict in favor of Creighton
University because I strongly believe, I'm confident that the evidence shows that they met their obligation under the ADA and under the Rehabilitation Act. And I'm going to ask you that.

I'm going to ask you, as Ms. Balus will show you, to check that Mr. Argenyi has not met his burden. And I'm going to ask you on question number 3 to enter a verdict in favor of Creighton. Write it out right there.

Because I think the evidence is very clear that Creighton Medical School offered him the auxiliary aids and services that were necessary for him to have access to his medical education. And certainly we can't sit here today and say Creighton violated a disability rights law because Mr. Argenyi refused to even try what they offered.

We believe the evidence shows that Creighton did not violate the ADA or Rehab Act, and we ask for a verdict in

1 their favor. 2 Thank you. 3 THE COURT: Thank you, Mr. Moore. We will now hear rebuttal, Ms. Vargas. 4 5 MS. VARGAS: Thank you, your Honor. The truth matters. The truth matters. 6 7 Mr. Moore just got up here and told you: No idea why Michael would have sent letters from his doctor in September 8 2009. It must be because he got lawyers. It must be that the 10 nonprofit lawyers from the National Association of the Deaf and Disability Rights Nebraska charged by the State of 11 Nebraska with representing the rights of its citizens with 12 13 disabilities -- it must be because they were playing gotcha. 14 I'd ask you to look at this letter from Amy Bones, who 15 has not been in this courtroom, who was the general counsel 16 form Creighton University. She sent this letter in September 17 to Dianne. And what you've seen of Dianne, does she seem like 18 the kind of person that plays gotcha? This letter asks for more documentation. That is why the 19 20 medical letters were provided. 21 The truth matters. Mr. Moore told you that they had Wade Pearson on the 22 23 MEMT. And you know what? I think Wade Pearson's a great guy. I think Wade Pearson probably did his job very well in the 24 25 Office of Disability Services. Wade Pearson was not on the

MEMT committee ever. He was not allowed to vote. Wade

Pearson, in his time working in the Office of Disability

Services, provided exactly the auxiliary aids that Mr. Argenyi asked for to other students. But not in the medical school.

They talk about how there's not documentation? The truth matters.

Dr. Hansen came into this courtroom and testified under oath before the beginning of the M2 year, the second year of medical school, in this room, he testified under oath. And I put his testimony up on the monitor we've been calling the ELMO so you could see it. And in that sworn testimony in August of 2010, Dr. Hansen told Michael, in front of the Court, "If you have any struggles in the clinic, come to me. I'll help you. Come talk to me. Come tell me." And that's what he did. And now that wasn't the right thing? That wasn't what he was supposed to do?

The truth matters.

We're not talking about a parking spot. We're talking about access to an education. We're talking about access to the words. If you don't have access to the words that are in the classroom, you don't have access to the education. It's that simple.

Read the letters. Read all of the letters. Read them in context, where Mr. Argenyi said generally interpreters and CART are interchangeable. Look at the paragraph immediately

above that with an underlined heading that says specifically, not generally, but specifically what he needed.

When my children get in trouble for doing something -which is usually when I'm on the phone -- especially my
littlest, and it usually involves eating candy he wasn't
supposed to have; and I ask him about it -- he just turned
6 -- and he says, "Well, I didn't eat it right now." It
wasn't right now, it was when I was on the phone. A cute
answer, from a five-year-old.

It's not so cute when it's from a multimillion dollar university that has accepted millions and millions and millions of federal tax dollars conditioned on a promise.

That promise was already made, 408 times in 2010. 408 times they signed a document called an Assurance of Compliance form that said they would not discriminate on the basis of disability; that said they would comply with the Rehabilitation Act. Ms. Madsen, vice president of finance, oh, didn't know anything about that.

And let's talk about being able to review the evidence.

Remember, it's not a coincidence that you were given access to some OSCE videos. The rest of the OSCE videos? The equipment malfunctioned. On multiple different days, it just happened to malfunction when Michael was in the clinic; when Michael was going for testing. Just happened to malfunction.

Let's talk about the fact that the evaluation that

1 Creighton produced for the first time; that was never given to 2 Michael. And you know what? When Dr. Townley testified and 3 she said, "In my clinic a student wouldn't be told he passed just for showing up in my clinic," she doesn't grade the 4 5 students in the clinic. She's not the one who grades them. 6 The truth matters. 7 And you have the opportunity, after four years, to decide whether this young man gets to be a doctor. That decision is 8 9 in your hands. 10 THE COURT: Thank you, Ms. Vargas. We will now turn to the final jury instruction, number 11 18. 12 13 (Instruction number 18 read.) 14 THE COURT: Thank you for your attention. You will 15 decide your schedule. You will decide if you want to take a 16 lunch break, which is probably a good idea at this juncture, get some food, and then begin your deliberations after lunch, 17 18 if you wish. 19 So you are now excused to the jury room. Thank you. 20 (Jury out at 12:31 p.m.) 21 THE COURT: Please be seated. As we discussed earlier, we will be in touch if there is 22 23 a question from the jury or if there is a verdict. So please be sure that Ms. Frahm has the telephone number at which you 24 25 want to be called in the event that either one of those things

1 happens. 2 I do want to thank the lawyers in this case for your very 3 thorough preparation over the last four years. I know it's been a very, very long time that you've all worked on this 4 5 case, and you've worked very hard. And it's fair to say that both parties in this case could not have had finer 6 7 representation. So I appreciate that, and I appreciate your courtesy to the Court and our staff. 8 And we will be in touch. Thank you. 10 (Judge leaves the bench at 12:33 p.m.) (At 12:44 p.m. following record made:) 11 COURTROOM DEPUTY: Okay. We're on the record. 12 13 Counsel introduce yourself. 14 MS. VARGAS: My name is Mary Vargas. I represent the 15 plaintiff, along with Dianne DeLair. 16 MS. BALUS: Allison Balus on behalf of Creighton 17 University. 18 COURTROOM DEPUTY: Okay. We have gone over -- we have looked at every exhibit, we've checked the numbers 19 20 against the exhibit list. Counsel for the plaintiff, do you agree that all the 21 22 exhibits on the exhibit list are here and you've looked at 23 them? 24 MS. VARGAS: Yes. 25 COURTROOM DEPUTY: And you agree these should all go

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1
       to the jury?
 2
                MS. VARGAS: I do, with the exception of 209A and B1
 3
       which I've asked for the opportunity to review, and defense
       counsel is going to review with me.
 4
 5
                MS. BALUS: We didn't change 209B at all. There was
 6
       nothing you guys asked to have cut off.
 7
                COURTROOM DEPUTY: Counsel for the defendant, do you
       agree we have looked at every exhibit, gone through them
 8
       individually, they all agree with what's on the exhibit list,
 9
       and this is what should go to the jury.
10
11
                MS. BALUS: I do.
12
                COURTROOM DEPUTY: Okay. Thank you.
13
14
            (Adjourned at 12:45 p.m.)
15
16
17
            I certify that the foregoing is a correct transcript from
18
       the record of proceedings in the above-entitled matter.
19
20
             /s Brenda L. Fauber
                                                  7-21-14
          Brenda L. Fauber, RDR, CRR
                                                   Date
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